

Request Date: \_\_\_\_\_

# dB COM™ COMMUNICATION PRODUCTS RMA REQUEST FORM

Custom Protect Ear, Unit 681 – 7789 - 134<sup>th</sup> St., Surrey, BC, V3W 9E9 Canada  
Phone: (604) 599-1311, 1-800-520-0220 E-MAIL: warranty@protectear.com.

**WE REQUIRE A COPY OF ALL THE INVOICES FOR PRODUCTS BEING RETURNED. RETURN THE ITEMS SECURELY TO CUSTOM PROTECT EAR WITH A COPY OF THIS FORM. ITEMS RETURNED MUST BE IN NEW CONDITION AND WITHIN 60 DAYS OF BEING RECEIVED**

NAME: \_\_\_\_\_  
SERIAL No.: \_\_\_\_\_  
DATE OF BIRTH: \_\_\_\_\_  
**EMPLOYER:** \_\_\_\_\_  
**PHONE:** \_\_\_\_\_  
**CONTACT:** \_\_\_\_\_

**INVOICE #** \_\_\_\_\_  
SALES ORDER # \_\_\_\_\_  
**ITEM #** \_\_\_\_\_  
**QUANTITY** \_\_\_\_\_  
TYPE \_\_\_\_\_  
SALES REP. \_\_\_\_\_

**SHIP TO ADDRESS:**  EMPLOYER  CUSTOMER  REP.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*PLEASE NOTE: RETURN WILL BE VOID IF THE PARTS HAVE BEEN USED, ALTERED OR HAVE SIGNS OF WEAR AND IMPROPER HANDLING. ITEMS SHOULD BE RETURNED WITHIN 30 DAYS OF BEING RECEIVED. A 15% RESTOCKING AND HANDLING FEE WILL BE APPLIED*

**PLEASE IDENTIFY THE FOLLOWING:**

DATE OF PURCHASE: \_\_\_\_\_

PLEASE SELECT A **REASON FOR THE RETURN:**

- INCORRECT PRODUCT ORDERED     DUPLICATE ORDER SENT     INCORRECT PRODUCT SENT
- ORDERED TOO MANY                       ITEM NOT ORDERED                       PRODUCT NOT SUITABLE
- OTHER (please explain) \_\_\_\_\_
- EXCHANGE FOR ITEM: \_\_\_\_\_

**Comments:**

\_\_\_\_\_  
\_\_\_\_\_

**RMA#** \_\_\_\_\_

ORIGINAL DATE: \_\_\_\_\_  
REVIEW DATE: \_\_\_\_\_  
REVIEWED BY: \_\_\_\_\_  
DATE RECEIVED: \_\_\_\_\_  
POSTED: \_\_\_\_\_  
NEW S/O #: \_\_\_\_\_

DISPOSITION:  REPLACE ELECTRONICS  
 RETURN TO STOCK  
 OTHER: \_\_\_\_\_  
SHIPPED: \_\_\_\_\_