

Case Date: _____

dB COMM COMMUNICATION PRODUCTS WARRANTY CLAIM FORM

Custom Protect Ear, Unit 681 – 7789 - 134th St., Surrey, BC, V3W 9E9 Canada

Phone: (604) 599-1311, 1-800-520-0220

E-MAIL: warranty@protectear.com

dB COMM PRODUCTS ARE COVERED FOR 1 YEAR.

THE DEFECTIVE ITEMS MUST BE RETURNED TO OUR WARRANTY DEPARTMENT.

**PLACE YOUR PARTS FOR WARRANTY INTO A SECURE ENVELOPE AND MAIL DIRECTLY TO
CUSTOM PROTECT EAR ATTACHED TO YOUR WARRANTY CLAIM FORM.**

(PLEASE PRINT)

NAME: _____ D.O.B.: _____ YY / MM / DD

EMPLOYER: _____ SERIAL # (if applicable): _____

PHONE: _____ TYPE OF PRODUCT: _____

CONTACT: _____ ITEM NUMBER: _____

SHIP TO ADDRESS: EMPLOYER REP. CUSTOMER REPRESENTATIVE: _____

(OFFICE USE ONLY)

OLD ELECTRONICS RETURNED: YES NO

PLEASE NOTE: WARRANTY WILL BE VOID IF THE PARTS HAVE BEEN CUT, ALTERED OR
HAVE SIGNS OF IMPROPER HANDLING.

PLEASE IDENTIFY THE FOLLOWING:

DATE OF PURCHASE: _____ INVOICE#: _____

DESCRIPTION OF THE ISSUE:

FRAYED CORD NO SOUND INTERMITTENT SIGNAL

OTHER (please explain) _____

EXCHANGE RETURN
REASON FOR RETURN _____

(OFFICE USE ONLY)

CASE #: _____

ORIGINAL DATE: _____

DISPOSITION: REPLACE ELECTRONICS

REVIEW DATE: _____

CLEAN

REVIEWED BY: _____

REPAIR

DATE RECEIVED: _____

OTHER: _____

POSTED: _____

S/O #: _____

SHIPPED: _____